

Electronic Acknowledgement Receipt

EFS ID:	4144695
Application Number:	09826121
International Application Number:	
Confirmation Number:	2317
Title of Invention:	Method, system, and program for customer service and support management
First Named Inventor/Applicant Name:	Andy Ming Lee
Customer Number:	74162
Filer:	Scott C. Harris
Filer Authorized By:	
Attorney Docket Number:	Alorica-002001
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Application Type:	Utility under 35 USC 111(a)

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Amendment After Final	alorcia2001_amendment1008.pdf	75291 14bc09c3ac51e011987f76d41a0079dc09398032	no	26

Warnings:**Information:**

2	Fee Worksheet (PTO-06)	fee-info.pdf	29837 15a286c137479ac74dc327b4dd6d400c1788311a619	no	2
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Warnings:**Information:**

Total Files Size (in bytes):	105128
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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

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